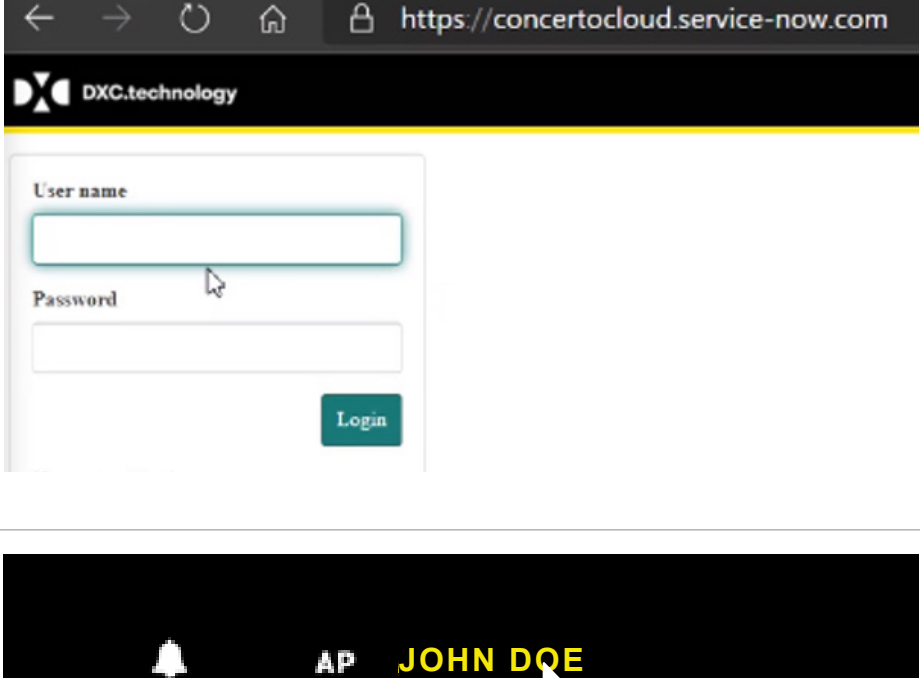
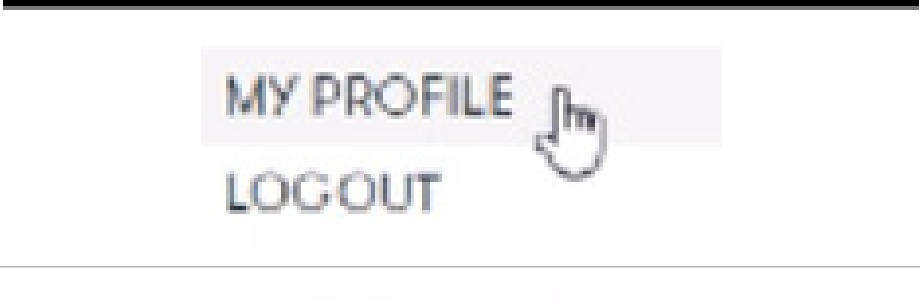
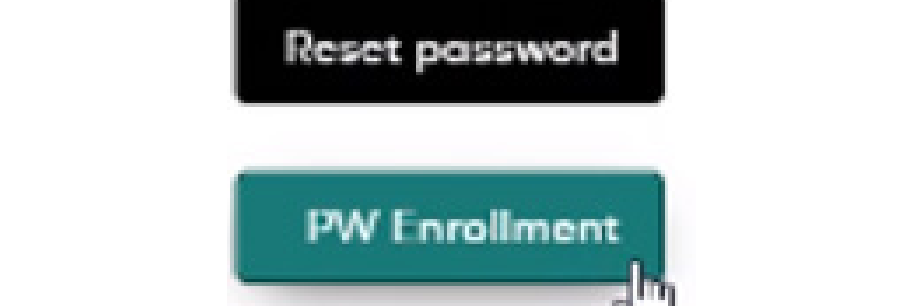
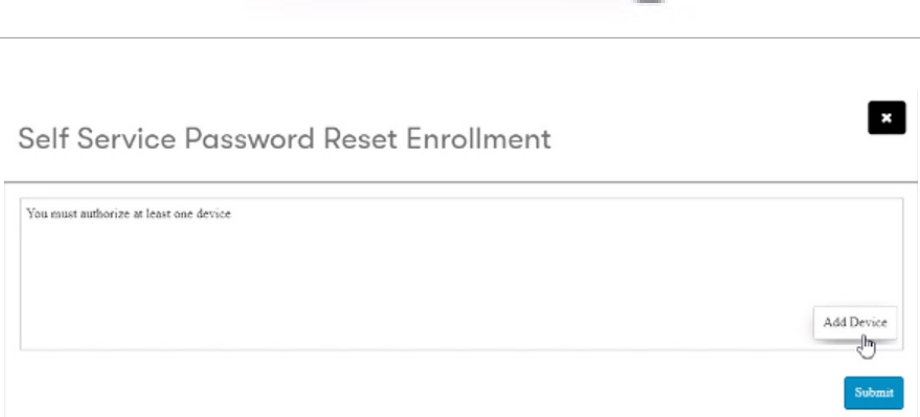

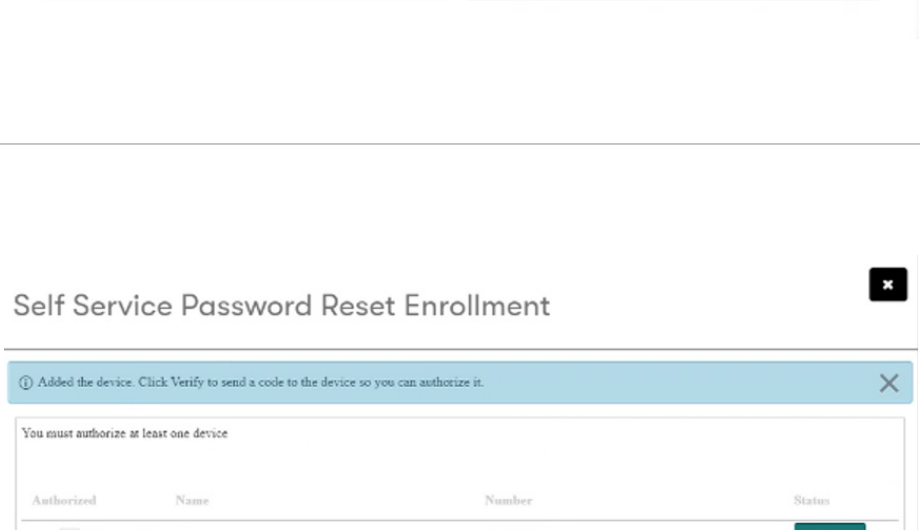


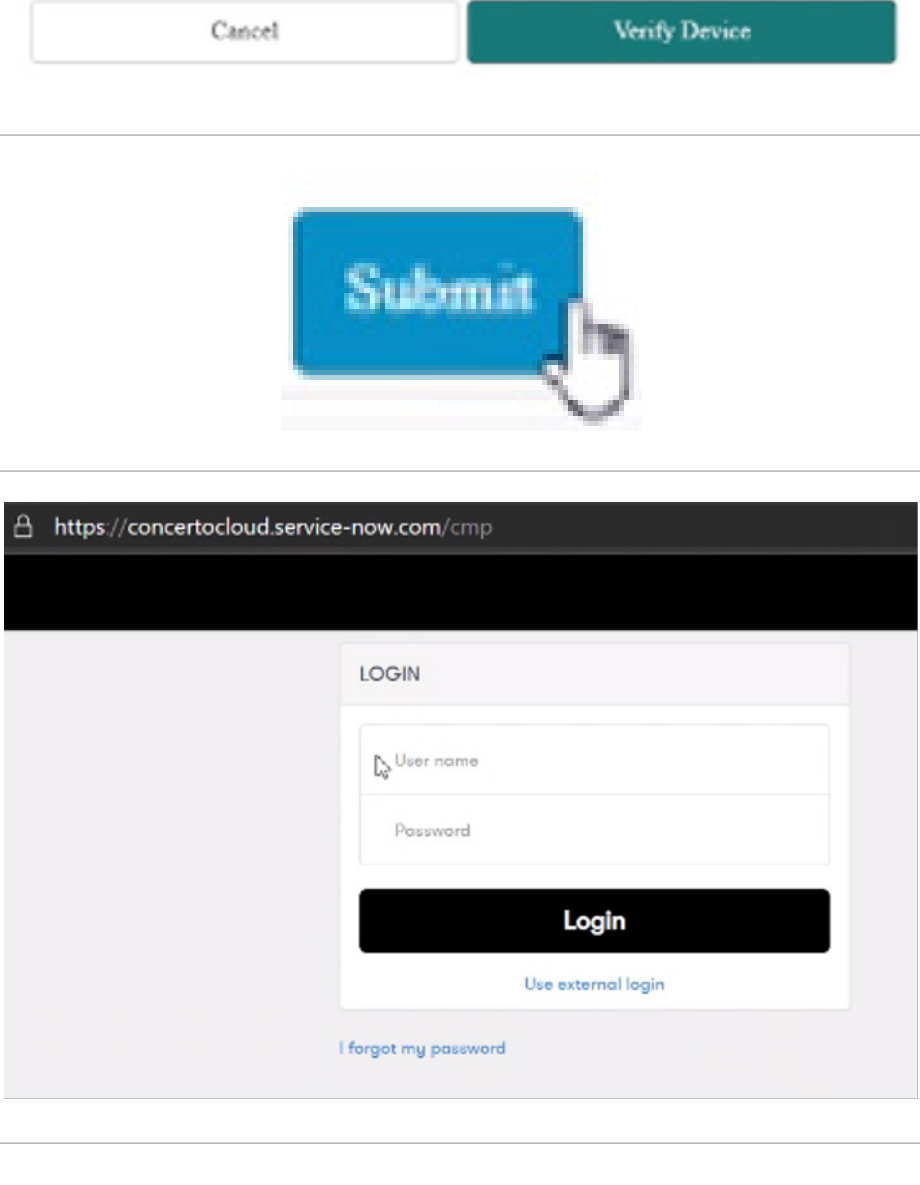


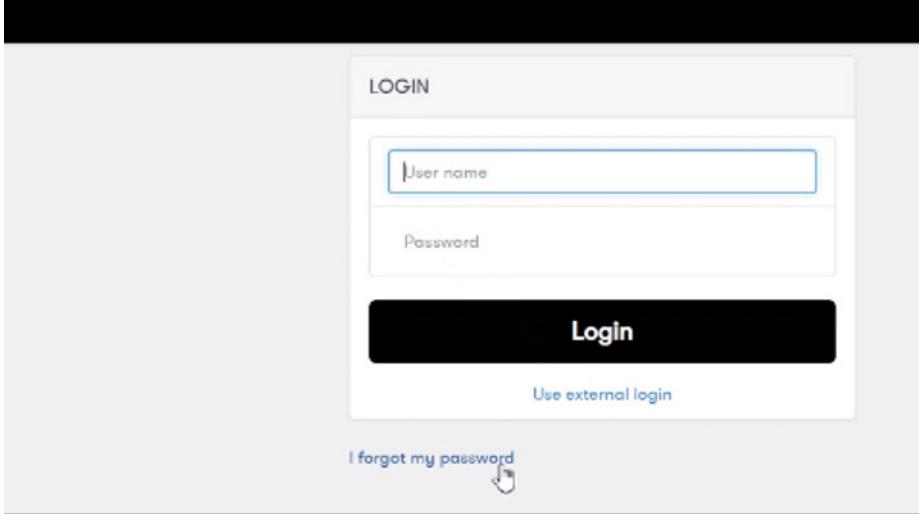

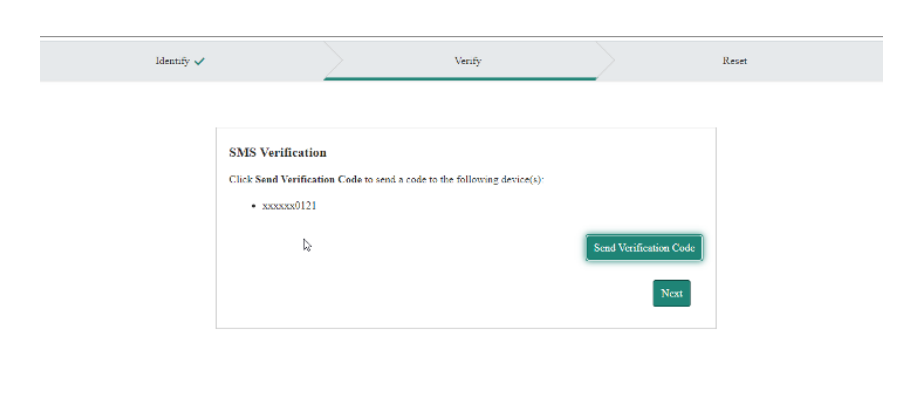
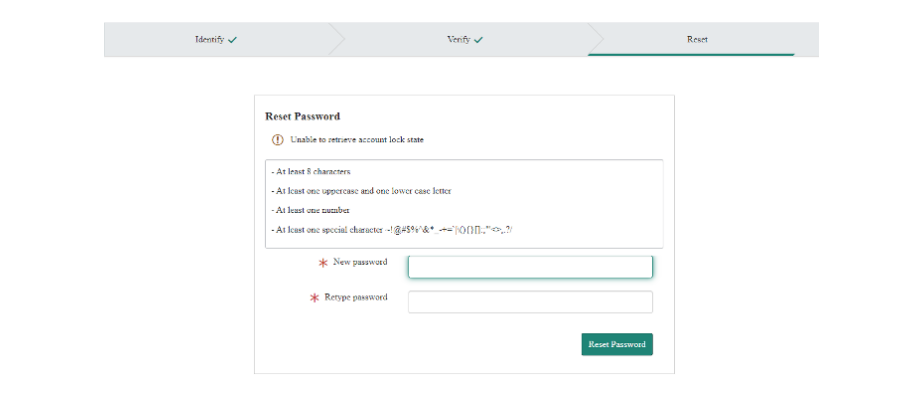
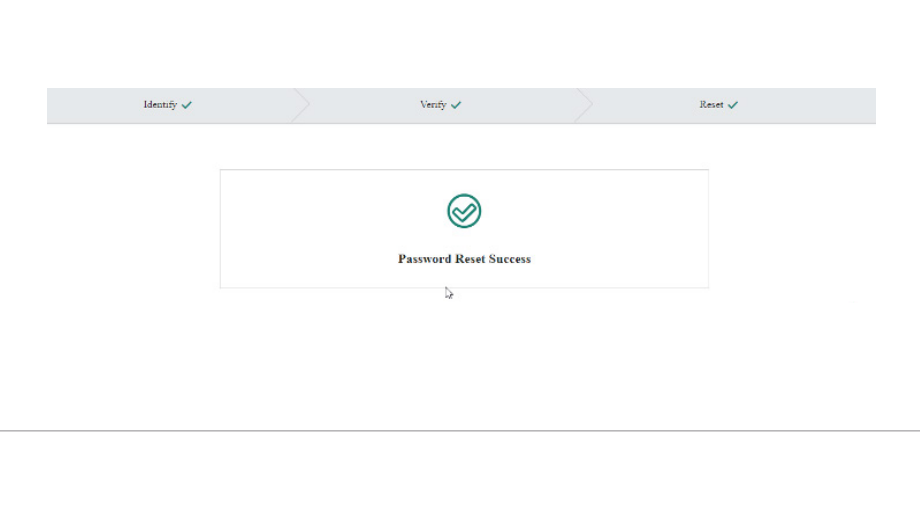
Self Password Reset & Enrollment

FOLLOW THESE STEPS TO ENROLL INTO SELF-PASSWORD RESET AND TO RESET YOUR PASSWORD.

Enrolling into Self-Password Reset as an Individual User

1	<p>From the ServiceNowCustomer Portal, log in with your environment information</p> 
2	<p>Click on your name, then select "My Profile"</p> 
3	<p>Click "PW Enrollment"</p> 
4	<p>Click "Add Device"</p> 
5	<p>Add type of mobile device and phone number</p> 
6	<p>Click "Add Device"</p> 
7	<p>Click "Verify"</p> 
8	<p>Enter code and click "Submit"</p> 
9	<p>Once redirected to the main page, login with your environment information</p> 

Resetting My Password as an Individual User

1	<p>Click "I forgot my password"</p> 
2	<p>Type in username and CAPTCHA. Click "Next"</p> 
3	<p>Send verification code authenticating user</p> 
4	<p>Reset password</p> 
5	<p>Password Reset Success</p> 

We're here for you

As your trusted Cloud partner, we are invested in your success. Should you ever need to discuss your services, or any support related to your Cloud environment, your Service Delivery Manager (SDM) is your advocate. Enavate offers customer support to a wide variety of customers. To find your assigned SDM, login to the portal or ask a support representative.



CONTACT US!